

Booking Request Form

England Cricket Tour Australia 2010/11



Details of Passengers Intending to Travel

Title (Mrs/Mr/Ms) _____

Initials _____

Surname _____

Full Names of Party AS PER PASSPORT and shirt size (S to XXL)

1 _____

2 _____

3 _____

4 _____

5 _____

6 _____

Tour required _____

Duration _____

Accommodation required _____

Date of departure _____

Tailor made requirements _____

Cost Per Person £ _____

Total £ _____

Deposit Enclosed £ _____

Contact Name _____

Address _____

Postcode _____

Daytime telephone _____

Email address _____

Signature of leader _____



TERMS AND CONDITIONS

Reservations and Payments

To confirm a reservation, a written confirmation by booking form and a deposit of £1000 is required for each person travelling. This deposit is non-refundable. Second payment of £1500 is due by 1st May 2010. Paragon reserves the right to amend tour prices within reason should this be required due to unforeseen currency fluctuations. Balance will be due by 1st September 2010.

Payments

By cash, bank transfer or cheque. For payments made by personal cheque, please allow 5-8 working days for clearance. Cheques should be made payable to Paragon Sports Management.

Travel Documents

Your travel documents will be dispatched to you approximately two weeks before departure. For reservations made after this period documents will be dispatched once payment has been received and cleared. For last minute bookings, tickets on departure will be available.

Passports and Visas

All passengers travelling must have a valid passport with a minimum of six months validity. Holders of British passports require a visa to visit Australia – we can organise this at no extra cost. There may be a cost for holders of other passports. It is the responsibility of the traveller to check with the relevant embassy or consulate of the country you are visiting to check necessary documentation.

Cancellation

Cancellation by the client – Any cancellation by the client must be advised to the Company (Paragon Sports Management) in writing as soon as possible. The following charges will be payable by the clients:

Any time prior to 1st May 2010: £1000 deposit
1st May 2010 to 31st August 2010: £2500 deposit
On or after 1st September 2010: 100% tour cost

Cancellation by Paragon Sports Management – In the event of the company having to alter, amend or cancel the holiday on or before the date balance is due, you will be offered a choice of an alternative holiday at least comparable to the standard you booked. If this is not acceptable the company will refund you in full. If the full amount has been remitted and in the unlikely event of the holiday having to be altered or cancelled the above applies.

Alterations by the clients – All requests for alterations must be confirmed in writing by the client. An amendment fee of £50 per person per alteration will be charged. Higher charges will apply if documents have already been issued. If the client decides to alter travel arrangements whilst abroad, Paragon Sports Management accepts no responsibility for any extra cost that may arise or any difficulties that may occur as a result of the holiday having been altered or changed.

Airline Responsibility

Paragon Sports Management cannot be held responsible for any delays, schedule changes or cancellations made by the airlines.

Conditions of Carriage

This brochure is issued as the sole responsibility of the tour operator. It is not issued on behalf of and does not commit airlines therein or any airlines whose services are used in the course of tours. The responsibility of the IATA airlines in conjunction with the tours of this brochure is limited to the carriage of passengers and their baggage in accordance with the condition of carriage of the participating airlines.

Complaints

Any problems of dissatisfaction should be brought to the immediate attention of the local supplier to enable the matter to be rectified as soon as possible. In the unlikely event of the matter not being resolved satisfactorily, then you should write to us within 14 days of your return so we may further investigate the matter.

Responsibility of the Client

Any passports, visas, health certificates, international drivers licenses or other travel documentation required for your holiday must be obtained by the client whose responsibility it remains to ensure that these arrangements are all in order and meet any additional cost incurred as a result of failure to comply with such requirements. No credit refund is possible for any unused services included in the basic holiday price or for any lost, mislaid or destroyed travel documentation. The client is responsible for checking in at the correct time. Paragon Sports Travel cannot accept responsibility for clients missing flights as a result of late check in.

Financial Protection

When you buy an ATOL protected air package or flight from Paragon Sports Management you will receive a confirmation invoice from us confirming your arrangements and your protection under our Air Travel Organiser's Licence number 6724. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk.

INSURANCE

The Foreign and Commonwealth Office recommends that all travellers and tourists to overseas destinations are adequately covered with travel insurance. Please refer to www.fco.gov.uk/knownbeforeyougo for detailed and up to the minute information.

